

Hardware Cleaning and Infection Control Guidelines

IMPORTANT: Before using your SHOEBOX® hardware, ensure you review the following cleaning & infection control guidelines.

Hardware must first be cleaned of particles (oils, smudges, dust etc.) before effective disinfection (removal of viruses, bacteria etc.) can take place. For efficiency, it is recommended to use all-in-one cleaning wipes (cleaner + disinfectant).

Cleaning & Disinfecting Transducers

Warning: *DO NOT use alcohol based products, organic solvents or aromatic oils.*

Recommended cleaning agent: *0.5% Accelerated Hydrogen Peroxide (AHP) based wipes.*

(Note: 0.5% AHP is an effective equivalent to 70% isopropyl alcohol)

Instructions:

1. Prepare your cleaning materials. If you are not using wipes, apply cleaning + disinfecting agent to a soft, lint-free cloth. Ensure the cloth is only **slightly damp**.
2. Gently wipe down the cables, headband, and both ear cups.
3. Gently wipe around the foam padding on each ear cup.
4. Take extra care to ensure the liquid does not come into contact with the center portion of the headphone as it can damage delicate internal components.

Cleaning & Disinfecting iPads

Warning: *DO NOT use window cleaners, household cleaners, compressed air, aerosol sprays, solvents, ammonia, abrasives, bleach, or hydrogen peroxide.*

Recommended cleaning agent: *70% isopropyl alcohol based wipes or Clorox wipes.*

Instructions:

1. Prepare your cleaning materials. If you are not using wipes, apply cleaning + disinfecting agent to a soft, lint-free cloth. Ensure the cloth is only **slightly damp**.
2. Unplug all cables and turn it off (press and hold the Sleep/Wake button, and then slide the onscreen slider).
3. If using a fabric or leather case for your iPad, remove it before cleaning + disinfecting the iPad. Additionally, seek alternative cleaning methods for the case as disinfectants may damage the material.
4. Gently wipe the hard, nonporous surfaces of your Apple product, such as the display, keyboard, or other exterior surfaces. Avoid getting moisture in any opening.

Warning – Do not use the following products!

- **For transducers:** Do not use alcohol based products, organic solvents, or aromatic oils. These will cause severe, irreparable damage to transducers by deteriorating the foam, plastic, and adhesive.
- **For iPads:** Do not use any of the following: window cleaners, household cleaners, compressed air, aerosol sprays, solvents, ammonia, abrasives, bleach, or cleaners containing hydrogen peroxide. These will deteriorate the screen's oleophobic coating, and may even scratch your screen.